



# PROTECTAHOME LTD PEST CONTROL

Targeting problems with the best solutions

Established 1980

Case Study : 180

## PEST CONTROL - RAT PROBLEMS, CARDIFF RESTAURANT

### THE PROBLEM

Restaurant Owners in the City of Cardiff were unhappy with the service they were receiving from their Pest Control Contractor. A Rat Infestation was getting out of control and their contractor was imposing high costs for additional service visits.

The Restaurant Owners wanted and needed a reliable, helpful and cost effective service from a local Pest Control Company. Protectahome's Pest Control Department were recommended to the Owners by a neighboring Restaurant .

### THE SOLUTION

After liaising with the client and discussing their needs our experienced, BPCA qualified Technician carried out an inspection onsite and produced a detailed prevention and control strategy.

A contract was agreed that guaranteed a rapid response 'Call out Service' as well as agreed 'Routine Service Appointments'. The contract took into account the site conditions, the pest activity, pest prevention issues and general recommendations bespoke to the site. Included as standard in the service, we provide the client with fully documented site records, COSHH and Risk Assessments, Material Safety Data Sheets as well as on site Action Reports.

Due to a proactive targeted approach, we quickly had the Rat Problem under control and have proofed the property to prevent further Rodent Infestation. The Restaurant were proud to announce they have increased their 'Scores on Doors' Rating, partly due to our help and intervention.

In addition to Routine Visits and Emergency Call Outs, we also include free insect monitoring to help with due diligence obligations. The staff were briefed on food sources for Rats, proofing and basic hygiene rules to help prevent further Rodent Activity. The Client is delighted with the work that our Pest Control Department are carrying out. To schedule a free on-site inspection and assessment, Contact Us Now.



**UK ENQUIRY LINE**

**0845 601 1980**

[www.protectahome.co.uk](http://www.protectahome.co.uk)

